

ACCESS TO HELP

Connecting Our Community.
Supporting Health and Well-Being.

Right Resource. | Right Time. | Right Connection.





OBJECTIVE 1

ENHANCE PATIENT CARE COORDINATION



IMPROVE COORDINATION ACROSS HEALTHCARE AND COMMUNITY ORGANIZATIONS.

ACTION STEPS

- UNIVERSAL RECORDS RELEASE
- CLOSED-LOOP REFERRALS
- INTERAGENCY PARTNERSHIPS
- DATA SHARING AGREEMENTS

OBJECTIVE #2

INCREASE AWARENESS OF COMMUNITY RESOURCES



MAKE IT EASIER FOR RESIDENTS AND PROVIDERS TO FIND HELP

ACTION STEPS

- COMMUNITY BULLETIN BOARD
- RESOURCE DIRECTORY
- AI SEEKER INTEGRATION
- COMMUNITY AWARENESS CAMPAIGNS
- RESOURCE TOOLKIT DEVELOPMENT



OBJECTIVE #3

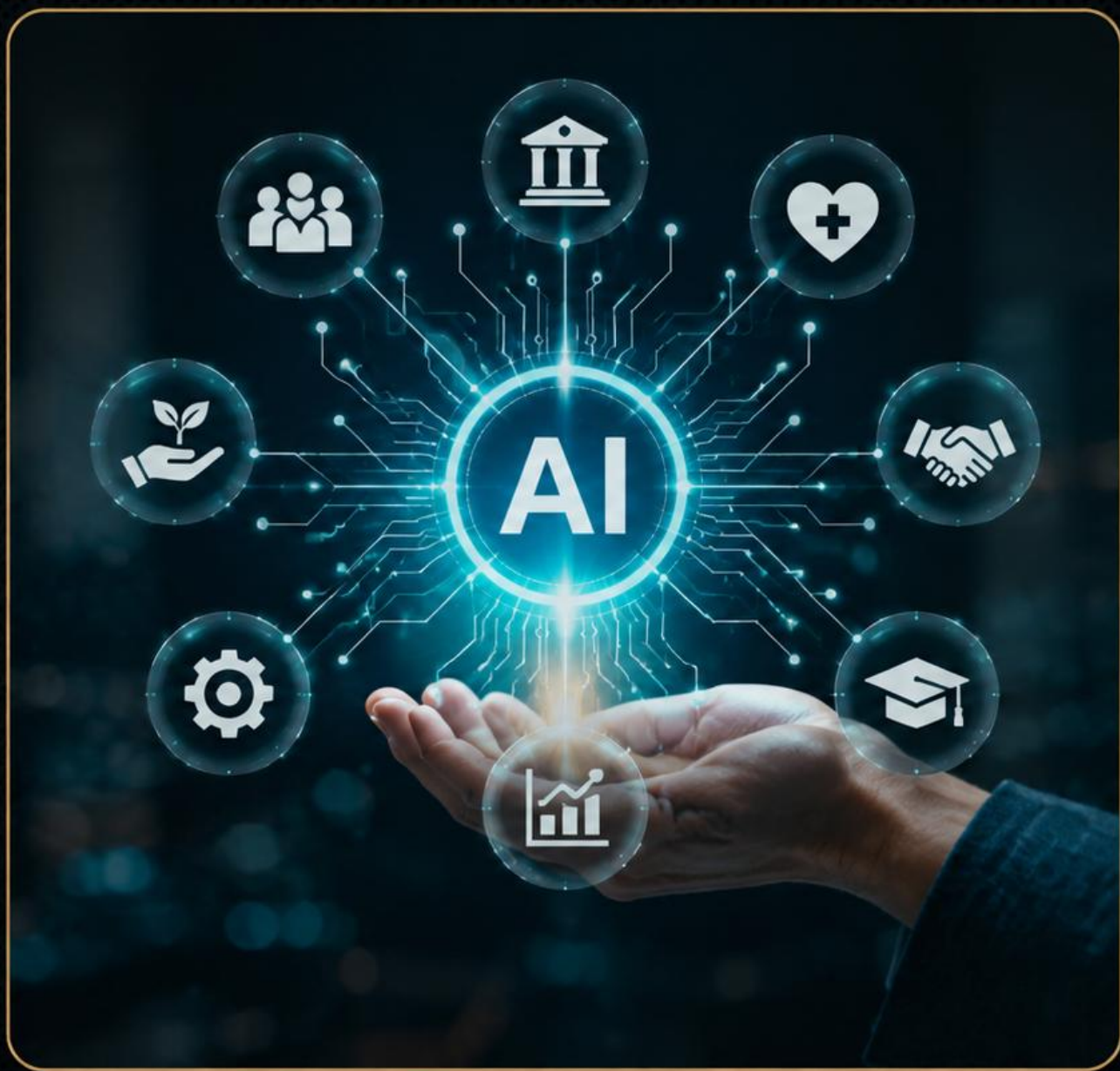
IMPROVE AI READINESS ACROSS AGENCIES



HELP COMMUNITY ORGANIZATIONS
USE **AI** SAFELY AND EFFECTIVELY

ACTIONS

- AI READINESS ASSESSMENT
- BEST PRACTICE GUIDE
- AI POLICY TEMPLATES
- COMMUNITY TRAINING



OBJECTIVE #4 & #5

STRENGTHEN COMMUNITY CONDITIONS

CREATE STRONGER PATHWAYS TO HELP
ACROSS STARK COUNTY

ACTIONS

- HOST LISTENING SESSIONS
- CONDUCT NEEDS ASSESSMENTS
- IDENTIFY SERVICE GAPS
- DEVELOP COMMUNITY ACCESS HUBS



OBJECTIVE #6 & #7

BUILD NAVIGATION CAPACITY

INCREASE CHWs, PEER SUPPORTERS AND NAVIGATORS
ESTABLISH COMMUNITY ACCESS HUBS

ACTIONS

- WORKFORCE PLANNING
- EDUCATIONAL PARTNERSHIPS
- CHW PIPELINE DEVELOPMENT
- NAVIGATOR TRAINING





OBJECTIVE #8 & #9

INNOVATION & SUSTAINABILITY

PRESERVE, INNOVATE, AND EXPAND ACCESS TO CARE

ACTIONS

- CREATE SELF-SERVICE COMMUNITY RESOURCE ACCESS POINTS
- PRESERVE AND STRENGTHEN EXISTING MATERNAL HEALTH SERVICES
- SUPPORT BEHAVIORAL HEALTH RECRUITMENT AND RETENTION



WHY WE NEED YOUR HELP



ACCESS TO HELP
CANNOT BE ACCOMPLISHED
BY **ONE ORGANIZATION**



**OPPORTUNITIES TO
GET INVOLVED**

If you are interested in participating, leading a project, serving on a subcommittee, or helping coordinate these efforts, we want to hear from you.



ACCESS TO COVERAGE = ACCESS TO HELP

ONE OF THE MOST IMPORTANT PATHWAYS TO HEALTH AND WELL-BEING IS ACCESS TO HEALTHCARE COVERAGE AND THE ABILITY TO NAVIGATE AVAILABLE BENEFITS AND SERVICES

ACCESS TO HELP: CONNECTING STARK COUNTY RESIDENTS TO COVERAGE, CARE, AND COMMUNITY RESOURCES

TODAY'S PANEL WILL EXPLORE:

- MEDICAID ELIGIBILITY AND REDETERMINATION
- ACCESS TO HEALTHCARE AND COMMUNITY RESOURCES
- VALUE-ADDED BENEFITS AVAILABLE THROUGH MEDICAID MANAGED CARE ORGANIZATIONS
- COMMUNITY PARTNERSHIPS AND COLLABORATION OPPORTUNITIES
- STRATEGIES TO IMPROVE ACCESS AND OUTCOMES FOR STARK COUNTY RESIDENTS

ACCESS TO HELP:

CONNECTING STARK COUNTY RESIDENTS TO **COVERAGE, CARE, AND COMMUNITY RESOURCES**

MODERATED BY AMELIA KOCHER, CEO, ALLIANCE FAMILY HEALTH CENTER

PANELISTS

Susan Lenigar

Deputy Director, Human Services: Stark County Job & Family Services

LaVelle Betts

Community Relations Manager: Buckeye Health Plan/Centene

Ivory Patterson

Director of Community Partnerships: UnitedHealthcare



COVERAGE



CARE



COMMUNITY
RESOURCES



Exploring Medicaid eligibility, value-added benefits, community partnerships, and opportunities to improve access for Stark County residents.